Connect to eduroam WiFi

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Procedure for Windows 10

1. In Window 10
   - Click Windows Start.
   - Click Settings.
   - Click Network and Internet.
   - Select WiFi on the left pane.
   - Select eduroam and click Connect.

2. In the “Sign in” window,
   - Type in your CUHK(SZ) Account in the format of Account@cuhk.edu.cn in the User name field.
   - Type in your CUHK(SZ) Password in the Password field.
   - Click OK to logon.

3. For first time login, you may see message below. Click Connect to continue.
4. You are currently connected to eduroam.
## Procedure for Windows 8

1. Move the mouse cursor to the top right corner of the screen to reveal the Charms Menu.
   
   Click **Settings**

2. Click **Available**

3. Select **eduroam**
4. Click Connect

5. Type in your CUHK(SZ) Account in the format of Account@cuhk.edu.cn in the User name field.

Type in your CUHK(SZ) Password in the Password field.

Click OK to logon.
Procedure for Windows 7

1. Click the Wi-Fi icon on the system tray.
   
   Click **Open Network and Sharing Center** on the list.

2. In the **Network and Sharing Center** click **Manage wireless networks**

3. In the **Manage Wireless Network** window, click **Add**.
   
   Click **Manually create a network profile**.
4. In the **Network Profile** window, please enter the follow:

- **Network name**: Eduroam
- **Security type**: WPA2-Enterprise*
- **Encryption type**: AES*

Then click **Next**.

5. Click **Change connection settings**.
6. Click the **Security** tab.

   Security type: WPA2-Enterprise

   Choose a network authentication method: Protected EAP (PEAP)

   Click Settings...

7. In the **Protected EAP Properties** window,

   Un-Check Validate server certificate.

   Select Authentication Method: Secured password (EAP-MSCHAP V2)

   Click Configure... to open the EAP MSCHAP v2 Properties window.
8. In the **EAP MSCHAPv2 Properties** window,

Un-check **Automatically use my Windows logon name and password (and domain if any)**.

Click **OK** to go back to windows of step 6.

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9. Click **Advanced settings...**

Check the box **Specify authentication mode** and choose **User authentication**.

Click **OK** to close all the pop up windows.
10. Click the Wi-Fi icon on the system tray.

You should see the available wireless networks in the list.

Choose **Eduroam** and then click **Connect**.

11. In the **Network Authentication** window, enter your ID and password.

Click **OK**.

12. Finish.
Procedure for Mac

1. In the apple menu, select **System Preferences**.

2. In the **System Preferences**, under the **Internet & Network** section, click **Network**.

3. On the next screen, select **Turn WiFi On**, **unlock** the interface if locked, and click on **Advanced**.
4. Click on the + button to add a new network.

5. Select **Show Networks**.

6. Select **eduroam** from the available wireless networks and click **Join**.
7. Type in your CUHK(SZ) Account in the format of Account@cuhk.edu.cn in the User name field.

Type in your CUHK(SZ) Password in the Password field.

Select Automatic for 802.1X Configuration.

Click OK.

8. Click OK.

9. You may then get a box stating "The server certificate is not trusted because there are explicit trust settings". Click Continue.
10. Your computer should now connect to the eduroam wireless network.

11. Click WiFi icon at the top and select eduroam.

A warning message about certificate is a not-trusted certificate may be displayed.

Click Continue button to bypass the warning message.

You should now be connected to the eduroam wireless network.
Procedure for iPhone, iPod Touch and iPad

1. From the screen, select Settings > Wi-Fi. Then click to ON Wi-Fi function.
2. Then choose Universities WiFi SSID: Eduroam

3. Enter your Username and Password. Click Join.
4. Click Trust.
Note: If you click the Trust, you can't access the network, connect the SSID Eduroam again, and then enter your username and password.

5. Finish
Procedure for Android

1. From the screen, select Settings > Wi-Fi.
   Then click to ON Wi-Fi function.
2. Then choose Universities WiFi SSID: Eduroam

3. Choose “PEAP” in the field of EAP method
   Choose “MSCHAPV2” in the field of Phase-2 authentication
   There is no need to configure the CA certificate and User certificate

4. Enter your ID and Password.
   Click Connect.
5. Finish

![Image of a Wi-Fi screen showing an active connection to eduroam and available networks like CUHK(SZ) and HH.]